

QP CODE: 19103192



Reg No : .....

Name : .....

**B A DEGREE (CBCS) EXAMINATION, NOVEMBER 2019**

**First Semester**

B.A English Literature and Communication Studies Model III (Double Main)

**Core Course - EN1CRT05 - ENGLISH IN INFORMAL SITUATIONS**

2017 Admission Onwards

2691CFD0

Time: 3 Hours

Maximum Marks :80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Write any four phrases for closing conversation with someone you do not know well.
2. How will you greet a guest while receiving him/her?
3. Suggest some phrases for accepting apologies.
4. How do you initiate a conversation with a stranger?
5. What are some good ways to describe people?
6. How do you politely respond to complaints?
7. You haven't submitted your assignment on time. How would you excuse yourself.
8. What is Influencing?
9. Write two common expressions to invite people.
10. Your senior has just been elected as chairperson of the college. How would you congratulate her/him?
11. Which are the common permission words used in English?
12. What are the expressions for disagreement?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Write a telephone conversation:
14. What are the telephone etiquettes?





15. Write a conversation between you and the clerk at the ticket booking agency office regarding booking tickets for a bangalore journey.
16. Describe to your mother how to install an app in her mobile phone.
17. Write a conversation between you and your parent wherein you are apologising for a mistake.
18. Write a motivational conversation between two friends.
19. Prepare a conversation between two cousins conversing about shopping in the city.
20. Why are group discussions held?
21. Write a letter to your friend inviting her/him to your grand parents' wedding anniversary.

(6×5=30)

### Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Describe a conversation between two job aspirants who are awaiting their turn to be interviewed outside a manager's office.
23. Describe a kids' room.
24. Narrate an unforgettable experience in your life.
25. Write the different views expressed by two groups in a debate on 'Transgenders and Identity Crisis'.

(2×15=30)

